

VILLAGE OF NOBLE - CUSTOMER SURVEY

SERVICE ADDRESS: _____

TYPE OF SERVICE: RESIDENTIAL _____ COMMERCIAL _____ INDUSTRIAL _____

DO YOU RAISE ANIMALS COMMERCIALY? HOGS, CATTLE, CHICKENS, ETC. YES _____ NO _____

DO YOU HAVE AN AUTOMATIC WATERING SYSTEM? YES _____ NO _____

DO YOU OPERATE ANY KIND OF BUSINESS THAT USES WATER? YES _____ NO _____

IF YES, PLEASE DESCRIBE: _____

DO YOU MIX ANY TYPE OF CHEMICALS? YES _____ NO _____. IF YES, LIST THE TYPE OF CHEMICALS MIXED: _____

DO YOU HAVE PRIVATE WELL OR CISTERN? YES _____ NO _____. IF YES, IS THIS WELL OR CISTERN CONNECTED IN ANY MANNER TO THE PLUMBING WITHIN YOUR SERVICE? YES _____ NO _____. IF YES, DESCRIBE: _____

DO YOU HAVE ANY TYPE OF BACKFLOW PREVENTION DEVICE INSTALLED ON YOUR SERVICE? YES _____ NO _____. IF YES, GIVE NAME OF MANUFACTURER _____ MODEL # _____, SERIAL # _____, DATE OF MOST RECENT INSPECTION _____, PLUMBER'S LICENSE # _____, CROSS-CONNECTION CONTROL DEVICE INSPECTOR # _____.

DO YOU HAVE A POOL? YES _____ NO _____. IF YES, GIVE SIZE IN GALLONS: _____.

DO YOU HAVE A RECIRCULATING HOT WATER HEATING SYSTEM IN YOUR HOME OR BUSINESS? YES _____ NO _____.

DO YOU HAVE A FIRE PROTECTION SPRINKLER SYSTEM? YES _____ NO _____.

TYPE OF PLUMBING MATERIAL USED IN YOUR HOUSEHOLD: GALVANIZED _____, LEAD _____, LEAD-SOLDERED COPPER _____, LEAD-FREE SOLDERED COPPER _____ FLARED COPPER _____, PVC _____, OTHER (PLEASE LIST) _____.

WHAT YEAR WAS YOUR RESIDENCE, BUSINESS, OR COMMERCIAL BUILDING CONSTRUCTED? _____.

DATE OF ANY MODIFICATIONS TO THE WATER PLUMBING SYSTEM? _____.

DO YOU HAVE ADEQUATE WATER PRESSURE? YES _____ NO _____. IF NO, DESCRIBE THE PROBLEM _____.

TO THE BEST OF MY KNOWLEDGE, THIS INFORMATION IS TRUE AND CORRECT.

NAME: _____ DATE _____ SIGNATURE _____

Thank you for your cooperation!

VILLAGE OF NOBLE

P. O. BOX 278
NOBLE, IL 62868
TELEPHONE 618/723-2212
FAX 618/723-2072

Richard Clark, Mayor
Tresa Hundley, Village Clerk
Karen Totten, Treasurer

BOARD MEMBERS
Randy Hancock
Carl Klingler
Paul Summers
Gary Ulm
Judith Anderson
Janet Pflaum

April 12, 2017

Dear Customer:

Enclosed is a cross-connection survey that is required to be sent out every two years.

The purpose of the survey is to protect the water supply from cross-connection contamination from customers plumbing systems. The information you give in the survey is very important to determine where possible cross-connections exist within our water supply.

A cross-connection is defined as any connection in which a drinking water service line is connected to a device containing water of unknown quality. Examples of cross-connections include but are not limited to hot water heating systems, sprinkler systems, chemical mixing tanks, cooling towers, soda fountains, swimming pools, various dental office equipment, and various medical clinic equipment.

The following is an example of how a water supply can be contaminated by a cross-connection.

A customer has a drinking water service line connected to a hot water heating system that contains rust inhibitor (chemical). There is a water main break in close proximity to that customer's service line. The water main break creates a drop in pressure that, in turn, allows chemical from the customer's hot water heating system to feed back into the water system resulting in contamination of the water system.

It is imperative that you fill out the survey and return it to the Noble Village Hall, P.O. Box 278, Noble, Illinois, 62868, by May 12, 2017.

If you would like more information on cross-connections and how they can be prevented, visit the U.S. Environmental Protection Agency's website at www.epa.gov/safewater/crossconnection.html

Thank you for your cooperation.

Sincerely,

Village of Noble